## **CMNet PRODUCTION ENVIRONMENT FOR THE FIRST YEAR OF OPERATION**

CMNet has now been online for almost one year. The system has proven itself to be remarkable robust over this period, and all major outages have been due to power cuts and problems with other outside agencies (BT and Managed Communications). There have been minor defects with power supplies and AirRouters but they have been rapidly identified and rectified leading to minimal downtime. Some customers have had problems with leads becoming disconnected or wrongly connected and again these were quickly identified and put right.

The table below shows monthly usage and the daily averages. It can be quite clearly seen that the system is now being more heavily used as people have become to realise that they can now do so much more than they could when using BT.

	Monthly Usage (GB)	Daily Average (GB)
December 2014	213.894	6.899
January 2015	135.670	4.376
February	162.198	5.792
March	169.236	5.459
April	163.313	5.631
May	216.401	6.980
June	213.992	7.133
July	253.597	8.180
August	252.472	8.144

We currently have 25 subscribers on two lines from the Plockton exchange and with a possible 29 more customers waiting for a connection we are going to more than double our capacity over the coming months. We are probably looking at having to procure three more lines either all from Lochcarron or split between Lochcarron and Plockton.

With the figures produced by Hamish it looks as though we may be able to reduce the tarriff next year possibly by up to 30%.